## CIPD

## Leading the People Profession

**Chartered Institute for Personnel and Development** 

Championing better work and working lives

### **CIPD: Building professionalism**



## **Building voice and impact**

Skills and capabilities

Well-being and engagement

Inclusion and diversity

Good work

Flexible working

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Governance and transparency

## Governance

### Top people priorities for 2019



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### External drivers of change, 2019

### 1. Labour market, availability of skills

## 2. Brexit

## 3. Changing demographics, workforce



#### **2018 Growing the talent pipeline**



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#### **HR Practices in Ireland survey**

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2018 Gender pay gap

Organisations that currently calculate their gender pay gap



National average gender pay gap 14%

#### **HR Practices in Ireland survey**

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#### Retention



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43% experienced an increase in employee turnover

Employee turnover over 10% for a third

## From diversity

- recognising difference
- decisions from a range of perspectives
- workforce more representative of customers

## to inclusion

- difference seen as a benefit
- perspectives and differences are shared, leading to better decisions
- everyone feels valued, their contribution matters, are able to perform to their full potential, no matter their background, identity or circumstances
- diverse range of people work together effectively

### Inclusiveness: what employers in Ireland are doing

### Building an inclusive culture

### Support services

# Flexible and remote work

Training for managers



### Moving towards greater inclusion and diversity

#### Attracting diverse candidates

- highlight inclusion and diversity in the hiring process
- language in job descriptions

Monitoring diversity of applicants at all stages

Challenging assumptions and biases, diversity training

Supporting managers to make adjustments to working environment and manage flexible working

Overall culture of inclusion where difference is embraced.

### Flexible working







Attraction of talent strong, unmet demand for more flexible jobs Higher engagement, job satisfaction, loyalty and go the extra mile







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Agility and responsiveness to market change

Reduced absenteeism and improved well-being Employee retention and progression – at all career stages

Better productivity and business outcomes

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### **Barriers to success**

Lack of time available for line managers to carry out people management activity

Individual change without system change

Weak commitment to flexible working

Lip service – focus at recruitment but not for retention





## Finally, an alert for meetings

- Who sits next to who?
- Who talks most?
- Who is listened to?
- Who gets the credit?

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## Thank you



Champion better work and working lives